

Waggaa 28^{ffaa} Lak.2/2012

ጳጉሳ ዓመት ቁጥር ፪/፪ሺ፲፪

28th year No.2/2019



Finfinnee, Adoolessa 8 Bara 2011

ፊንፊን፤ ሐምሌ ፳ ቀን ፪ሺ፲፩ ዓ.ም

Finfine, July 15, 2019

MAGALATA OROMIYAA

መገለታ ኦሮሚያ

MEGELETA OROMIA

Gatiin Tokkoo Qarshii 6.50 የአንዱ ዋጋ ብር 6.50 Unit Price Birr 6.50	To'annoo Caffee Mootummaa Naannoo Oromiyaatiin Kan Bahe በኦሮሚያ ብሔራዊ ክልላዊ መንግስት በጨፌ ኦሮሚያ ጠባቂነት የወጣ	Lak. S. Poostaa 21383-1000 የፖ.ሳ.ቁጥር 21383-1000 P.O.Box 21383-1000
QABIYYEE Labsii Lakk. 219/2011 Labsii Kenna Tajaajila Lammummaa Naannoo Oromiyaa Murteessuuf Bahe, Lakk. 219/2011 Fuula 1 Labsii Kenna Tajaajila Lammummaa Naannoo Oromiyaa Murteessuuf Bahe, Lakk. 219/2011	ማውጫ አዋጅ ቁጥር ፪፻፲፱/፪ሺ፲፩ የኦሮሚያ ክልላዊ መንግስት የዜግነት አገልግሎት አሰጣጥን ለመወሰን የወጣ አዋጅ ቁጥር ፪፻፲፱/፪ሺ፲፩ ገጽ ፩ የኦሮሚያ ክልላዊ መንግስት የዜግነት አገልግሎት አሰጣጥን ለመወሰን የወጣ አዋጅ ቁጥር ፪፻፲፱/፪ሺ፲፩	CONTENT Proclamation No. 219/2019 Proclamation to Determine Oromia Regional Government Citizenship Service Provision No. 219/2019 Page 1 Proclamation to Determine Oromia Regional Government Citizenship Service Provision No. 219/2019 WHEREAS, it is found necessary to make the people of the region serve its region without payment, to raise love for its region and country, enhance sense of belongingness of its country and play its role in the nation building effort in its time, energy, knowledge, profession and resource by using the citizenship service provision culture and norm that our people has enriched in its Geda system;

Hawaasni naannoo keenyaa dhuunfaanis ta'ee karaa gurmaa'een kenna tajaajila lammummaa irratti bobba'uun carraa ittiin walirraa baratu, hariiroo waliinii fi tokkummaa isaa ittiin cimsatu uumuun barbaachisaa ta'ee waan argameef;

Nama kenna tajaajila lammummaa irratti bobba'e jajjabeessuun aadaan bilisaan biyyaa fi lammii ofii tajaajiluu akka babal'atu, gabbatuu fi dhaloonni itti aanu bu'uura kana irratti akka ijaaramu taasisuun waan barbaachiseef;

Haala tajaajilli lammummaa itti kennamu, mirgaa fi dirqama nama tajaajilicha kennuu fi sirna keessatti kennu, haala odeeffannoon ittiin qindaa'u, sirna deeggarsaa fi hordoffii diriirsuun barbaachisaa ta'ee waan argameef;

Hanqinaalee kenniinsa tajaajila ha-waasummaa fi dinagdee keessatti mul'atan akka furaman, misoomni itti fufiinsa qabu akka jiraatu, jiruu fi jireenyi hawaasaa akka fooyya'u gochuu keessatti kenni tajaajila lammummaa gumaacha ol'aanaa kan qabu waan ta'ee;

Akkaataa Heera Mootummaa Naannoo Oromiyaa Fooyya'ee Bahe, Labsii Lakkoofsa 46/1994 Keewwata 49 (3) (a) tiin kan kanatti aanu lab-sameera.

Kutaa Tokko

Tumaalee Waliigalaa

1. Mata Duree Gabaabaa

Labsiin kun "Labsii Ken-na Tajaajila Lammum-maa Naannoo Oromiyaa Lakk. 219/2011" jedhamee waamamuu ni danda'a.

የክልላችን ህዝብ በግልም ሆነ በተደራጀ ሁኔታ በዜግነት አገልግሎት አሰጣጥ ተግባር ላይ በመሳተፍ እርስ በርስ የሚማማርበትን፣ የጋራ ግንኙነቱን እና አንድነቱን የሚያጠናክርበትን ዕድል መፍጠር አስፈላጊ ሆኖ በመገኘቱ፤

በዜግነት አገልግሎት አሰጣጥ ተግባር ላይ የሚሰማራን ሰው በማበረታታት ሀገርን እና ዜጋን ያለክፍያ የማገልገል ባህል እንዲስፋፋ፣ እንዲዳበርና መጪው ትውልድ በዚህ መሠረት ላይ እንዲገነባ ማድረግ በማስፈለጉ፤

የዜግነት አገልግሎት የሚሰጥበትን ሁኔታ፣ አገልግሎቱን የሚሰጠውን ሰው መብትና ግዴታ እና የሚሰጥበትን ሥርዓት፣ መረጃ የሚቀናጅበትን፣ ድጋፍና ክትትል የሚደረግበትን ሁኔታ አስመልክቶ ሥርዓት መዘርጋት አስፈላጊ ሆኖ በመገኘቱ፤

በማህበራዊና ኢኮኖሚያዊ አገልግሎት አሰጣጥ ውስጥ የሚስተዋሉት ጉድለቶች ይፈቱ ዘንድ፣ ቀጣይነት ያለው ልማት እውን እንዲሆን፣ የህብረተሰቡ የኑሮ ሁኔታ እንዲሻሻል በማድረግ ሂደት ውስጥ የዜግነት አገልግሎት የመስጠት ተግባር የጎላ አስተዋጽኦ ያለው በመሆኑ፤

ተሻሻሎ በወጣው የኦሮሚያ ክልላዊ መንግስት ሕገ-መንግስት አዋጅ ቁጥር ፵፮/፲፱፻፺፬ አንቀጽ ፵፱(፫)(ሀ) መሠረት የሚከተለው ታውጿል፡፡

ክፍል አንድ

ጠቅላላ ድንጋጌዎች

፩. አጭር ርዕስ

ይህ አዋጅ "የኦሮሚያ ክልል የዜግነት አገልግሎት አሰጣጥ አዋጅ ቁጥር ፪፻፲፱/፪ሺ፲፩" ብሎ ሊጠቀስ ይችላል፡፡

WHEREAS, it is found necessary to create for the society of our region an opportunity to learn from each other and strengthen its common interactions and unity through participating on citizenship service provision individually or in organized manner;

WHEREAS, it has become necessary to expand and enhance the culture of serving own country and citizen without payment and make the future generation be built on this foundation through encouraging a person engaged in citizenship service provision activity;

WHEREAS, it is found necessary to establish a system regarding how the citizenship service be provided, the rights and obligations of the service provider and in which he provides, as to how information be organized and support and monitoring be undertaken;

WHEREAS, it is recognized that citizenship service provision has of greater role in the effort to solve the limitations prevalent in the socio-economic service provision, to ensure sustainable development and to improve the livelihood of the society;

NOW, THEREFORE, in accordance with Article 49 (3) (a) of the revised Constitution of Oromia Region, Proclamation No. 46/2001, it is hereby proclaimed as follows:

Part One

General Provisions

1. Short Title

This proclamation may be cited as "Oromia Region Citizenship Service Provision Proclamation No. 219/2019."

2. Hiika

Akkaataan jechichaa hiika biroo kan kennisiisuuf yoo ta'e malee, Labsii kana keessatti:

- 1) "Mootummaa" jechuun Mootummaa Naannoo Oromiyaati.
- 2) "Mana Maree" jechuun Mana Maree kenna tajaajila lammummaa akkaataa Labsii kanaatiin hunda'ee jechuudha.
- 3) "Naannoo" jechuun Naannoo Oromiyaa jechuudha.
- 4) "Qaamolee Mootummaa" jechuun qaama seera baastuu, seera hiiktuu fi seera raawwachiiftuu Mootummaa Naannichaa jechuudha.
- 5) "Tajaajila Lammummaa" jechuun tajaajila namni tokko dhuunfaadhaanis ta'ee karaa gurmaa'een yeroo, humna, beekumsa, ogummaa fi qabeenya isaa fayyadamee bilisaan kennu jechuudha.
- 6) "Tajaajila Kennaa" jechuun nama uumamaa naannicha keessa jiraatu yookiin naannichaan ala jiraatu ta'ee, tajaajila lammummaa naannicha keessatti kennamu irratti hirmaatu kamiyyuu jechuudha.

3. Ibsa Koornayaa

Labsii kana keessatti jechi koornayaa dhiiraatiin ibsame kan dubartiis ni daba-lata.

4. Daangaa Raawwatiinsaa

Labsiin kun tajaajila lammummaa namni uumamaa dhuunfaanis ta'ee karaa gurmaa'een Naannoo Oromiyaa keessatti kennu irratti raawwatiinsa ni qabaata.

፪. ትርጓሜ

የቃሉ አገባብ ሌላ ትርጉም የሚያስጠው ካልሆነ በስተቀር፣ በዚህ አዋጅ ውስጥ፡

- ፩) "መንግስት" ማለት የኦሮሚያ ክልላዊ መንግስት ነው፤
- ፪) "ምክር ቤት" ማለት በዚህ አዋጅ መሠረት የተመሠረተ የዜግነት አገልግሎት አሰጣጥ ምክር ቤት ማለት ነው፤
- ፫) "ክልል" ማለት የኦሮሚያ ክልል ማለት ነው፤
- ፬) "የመንግሥት አካላት" ማለት የክልሉ መንግስት የህግ አውጪ፣ ህግ ተርጓሚ እና ህግ አስፈጻሚ አካላት ማለት ነው፤
- ፭) "የዜግነት አገልግሎት" ማለት አንድ ሰው በግልም ሆነ በተደራጀ ሁኔታ ጊዜውን፣ ጉልበቱን፣ ዕውቀቱን፣ ሙያውንና ሀብቱን በመጠቀም ያለ ክፍያ የሚሰጠው አገልግሎት ማለት ነው፤
- ፮) "አገልግሎት ሰጪ" ማለት በክልሉ ውስጥ ወይም ከክልሉ ውጪ የሚኖር ማንኛውም የተፈጥሮ ሰው ሆኖ በክልሉ ውስጥ በሚሰጥ የዜግነት አገልግሎት ላይ የሚሳተፍ ማለት ነው፡፡

፫. የጾታ አገላለጽ

በዚህ አዋጅ ውስጥ በወንድ ጾታ የተገለጸው ቃል የሴት ጾታንም ይጨምራል፡፡

፬. የተፈጻሚነት ወሰን

ይህ አዋጅ የተፈጥሮ ሰው በግልም ሆነ በተደራጀ ሁኔታ በኦሮሚያ ክልል ውስጥ በሚሰጠው የዜግነት አገልግሎት ላይ ተፈጻሚነት ይኖረዋል፡፡

2. Definitions

Unless the context requires otherwise, in this proclamation:

- 1) "Government" means Oromia Regional Government.
- 2) "Council" means Citizenship Service Provision Council established in accordance with this proclamation.
- 3) "Region" means Oromia Region.
- 4) "Government Organs" means the law making, Judiciary and Executive organs of the region.
- 5) "Citizenship Service" means a service provided by a person individually or in organized manner using his time, energy, knowledge, profession and resource without payment.
- 6) "Service Provider" means any natural person residing in or outside the region who takes part on the citizenship services provided in the region.

3. Gender Reference

Any term expressed in masculine gender in this proclamation shall also apply to feminine gender.

4. Scope of Application

This proclamation shall be applicable to any citizenship service which a natural person provides individually or being organized in Oromia Region.

Kutaa Lama**Kaayyoo, Qajeeltoo fi Kenna Tajaa-jila Lammummaa****5. Kaayyoo Kenna Tajaa-jila Lammummaa**

Kenni tajaajila lammummaa kaayyoowwan armaan gadii ni qabaata:

- 1) Dhaloonni akkaataa duudhaan sirna Gadaa nu barsiisuun naannoo keenyaaf gahee lammummaa isaa akka bahu taas-isuun dhaloota dandeettii, ga-humsaa fi jaalala biyyaa cimaa qabu ijaaru;
- 2) Beekumsa, dandeettii fi qabeenya haawaasaa qindees-suudhaan Oromiyaa badhaatuu ijaaruun fayyadamummaa ummataa mirkaneessuu;
- 3) Dhaloonni aadaa fi duudhaalee hawaasa keessa jiru akka hubatu, jaalalaa fi quuqama biyyaa fi naannoo isaa akka qabaatuu fi aadaa waliin hojjechuu akka gabbifatu taasisuu;
- 4) Kenna tajaajila lammummaa jajjabeessuun miiirri lammiif tumsuu akka uumamu gochuu, dhaloota itti gaafatamummaan itti dhagahamu, dirqama lammummaa bahatuu fi fakkeenya gaarii ta'uu danda'u uumuu; fi
- 5) Iddoo uwwisni tajaajila mootummaa dhaqqabamaa hin taanetti qaawwa jiru guutuudha.

6. Qajeeltoowwan Bu'uuraa

Kenni tajaajila lammummaa qajeeltoowwan armaan gadii ni qabaata:

- 1) Duudhaa Oromummaatti deebi'uu;
- 2) Halkanii guyyaa hojjechuu;
- 3) Waan hundaan dorgomaa ta'uu;
- 4) Qulqullummaa;
- 5) Tumsa.

ክፍል ሁለት**የዜግነት አገልግሎት አሰጣጥ ዓላማና መርህ****፩. የዜግነት አገልግሎት አሰጣጥ ዓላማ**

የዜግነት አገልግሎት አሰጣጥ የሚከተሉት ዓላማዎች ይኖረዋል፡-

- ፩) የገዳ ሥርዓት በሚያስተምረን መሠረት ትውልዱ ለክልላችን የዜግነት ድርሻውን እንዲወጣ በማድረግ ችሎታ፣ ብቃት እና የጠለቀ የሐገር ፍቅር ያለው ትውልድ መገንባት፤
- ፪) የህብረተሰቡን ዕውቀት፣ ችሎታና ሀብት በማቀናጀት የበለጸገች ኦሮሚያን በመገንባት የህዝቡን ተጠቃሚነት ማረጋገጥ፤
- ፫) ትውልዱ በህብረተሰቡ ውስጥ ያለውን ባህልና ወግ እንዲረዳ፣ የሀገሩና የክልሉ ፍቅርና ተቆርቋሪነት እንዲኖረው እና አብሮ የመስራት ባህልን እንዲያዳብር ማድረግ፤
- ፬) የዜግነት አገልግሎት አሰጣጥን በማበረታታት ለወገን የመድረስ ሥሜት እንዲፈጠር ማድረግ፤ ሀላፊነት የሚሰማው፣ የዜግነት ግዴታውን የሚወጣ እና መልካም ተምሳሌት ሊሆን የሚችል ትውልድ መፍጠር፤ እና
- ፭) የመንግሥት አገልግሎት ሽፋን ተደራሽ ባልሆነበት ሥፍራ ያለውን ክፍተት መሙላት ነው፡፡

፯. መሠረታዊ መርሆች

የዜግነት አገልግሎት አሰጣጥ የሚከተሉት መርሆች ይኖረዋል፡-

- ፩) ወደ ኦሮሞነት ትውፊት መመለስ፤
- ፪) ሌት ከቀን መሥራት፤
- ፫) በማንኛውም ነገር ተወዳዳሪ መሆን፤
- ፬) ንጽህና፤
- ፭) መረዳዳት፡፡

Part Two**Objectives, Principles and Provision of Citizenship Service****5. Objective of Citizenship Service**
Citizenship Service Provision shall have the following objectives:

- 1) To build a generation equipped with abilities, efficiency and having a profound love of his country through making it contribute its citizenship role for our region in accordance with the norms which our Geda system teaches us;
- 2) To ensure the benefit of the people by organizing the knowledge, abilities and resources of the society and thereby building prosperous Oromia;
- 3) To make the generation understand the culture and norms in the society, to have love and sense of belongingness of its country and region and to enable it enhance the culture of working together;
- 4) To create a sense of supporting own citizen, create a generation that feel responsible, discharge its citizenship duties and that can be best exemplary by encouraging the citizenship service provision; and
- 5) To fill the gaps in areas where the service delivery of the government is not accessible.

6. Basic Principles

Citizenship service provision shall have the following principles:

- 1) Revival of the Oromo norm;
- 2) Working day and night;
- 3) Be competent in every aspects;
- 4) Cleanliness;
- 5) Support.

7. Haala Hirmaannaa Kenna Tajaajila Lammummaa

Namni kamiyyuu haala armaan gadiitiin kenna tajaajila lammummaa irratti hirmaachuu ni danda'a:

- 1) Dhuunfaadhaan;
- 2) Marsaa umriitiin;
- 3) Koornayaan;
- 4) Ogummaan; yookiin
- 5) Gurmaa'insa hawaasaa keessa jiru kan birootiin. Raawwin isaa Dambii bahuun kan murtaa'u ta'a.

8. Gosa Kenna Tajaajila Lammummaa

Tajaajilli lammummaa hojiiwwan hawaasummaa fi dinagdee naannichaa keessatti gaggeeffamu kamiyyuu irratti hirmaachuu ta'ee, gosoota hojii armaan gadii kan dabalatu ta'a:

- 1) Aangoon qaamolee birootiif seeraan kenname akkuma eegametti ta'ee, qaama dhimmi ilaalu waliin ta'uun nageenyaa fi tasgabpii naannawa isaanii eeguu;
- 2) Eegumsaa fi kunuunsa naannoo;
- 3) Tajaajila fayyaa;
- 4) Barnoota;
- 5) Misooma qonnaa;
- 6) Ispoortii fi jabeenya qaamaa;
- 7) Ittisaa fi to'annoo balaa;
- 8) Barmaatilee miidhaa geessisan ittisu;
- 9) Ittisa godaansa seeraan alaa;
- 10) Aadaa, aartii, seenaa fi turizimii;
- 11) Nageenya tiraafikaa kabaachiisuu;
- 12) Gorsaa fi deeggarsa ogummaa, namoomaa fi lammummaa;
- 13) Kutaalee hawaasaa deeggarsa barbaadaniif tajaajila kennuu;
- 14) Sosochii sassaabbii galii;

፯. የዜግነት አገልግሎት አሰጣጥ ተሳትፎ ሁኔታ

ማንኛውም ሰው በሚከተለው ሁኔታ የዜግነት አገልግሎት አሰጣጥ ተግባር ላይ ሊሳተፍ ይችላል፡-

- ሀ) በግል፤
- ለ) በዕድሜ ክልል፤
- ሐ) በጾታ፤
- መ) በሙያ፤ ወይም
- ረ) በህብረተሰቡ ውስጥ በሚገኝ ሌላ አደረጃጀት፡፡ አፈጻጸሙ በሚወጣ ደንብ የሚወሰን ይሆናል፡፡

፰. የዜግነት አገልግሎት አሰጣጥ ዓይነት

የዜግነት አገልግሎት በክልሉ ውስጥ በሚካሄዱ ማንኛውም ማህበራዊና ኢኮኖሚያዊ ተግባራት ላይ መሳተፍ ሆኖ፤ የሚከተሉትን የሥራ ዓይነቶች የሚጨምር ይሆናል፡-

- ሀ) ለሌሎች አካላት በህግ የተሰጠው ሥልጣን እንደተጠበቀ ሆኖ፤ ከሚመለከተው አካል ጋር በመሆን የአካባቢያቸውን ሰላምና መረጋጋት መጠበቅ፤
- ለ) የአካባቢ ጥበቃና እንክብካቤ፤
- ሐ) የጤና አገልግሎት፤
- መ) ትምህርት፤
- ረ) የግብርና ልማት፤
- ጁ) ስፖርትና የሰውነት ማጎልመሻ፤
- ገ) የአደጋ መከላከልና ቁጥጥር፤
- ገላ) ጎጂ ልማዳዊ ድርጊቶችን መከላከል፤
- ፀ) ህገወጥ ሥደትን መከላከል፤
- ፯) ባህል፤ አርት፤ ታሪክና ቱሪዝም፤
- ፲ሐ) የትራፊክ ደህንነት ማስከበር፤
- ፲ለ) የሙያ፤ ሰብዓዊና የዜግነት ምክር እና ድጋፍ፤
- ፲ሐ) ድጋፍ ለሚሹ የህብረተሰብ ክፍሎች አገልግሎት መስጠት፤
- ፲መ) የገቢ ማሰባሰብ እንቅስቃሴዎች፤

7. Ways of Participation on Citizenship service Provision

Any person may take part on citizenship service provision in the following manner:

- 1) Individually;
- 2) In age rounds;
- 3) Gender wise;
- 4) Professionally; or
- 5) In any other form of organization in the society. Its implementation shall be determined by the regulation to be issued.

8. Types of Citizenship Service Provision

Citizenship service provision is participating in any social and economic activities undertaken in the region and shall include the following types of activities:

- 1) Without prejudice to the power vested in other bodies by law, protecting the peace and security of their surroundings in collaboration with the concerned body;
- 2) Protection and conservation of the environment;
- 3) Health services;
- 4) Education;
- 5) Agriculture development;
- 6) Sports and physical exercises;
- 7) Disaster prevention and control;
- 8) Prevention of harmful traditional practices;
- 9) Prevention of illegal migration;
- 10) Culture, arts, history and tourism;
- 11) Engage in traffic control activities;
- 12) Professional, humanistic and citizenship advice and support;
- 13) Providing service to the needy segments of the society;
- 14) Income collection mobilization;

- 15) Qo'annoo fi qorannoo gaggeessuu; yookiin
 16) Bu'uuraalee misoomaa ijaaruu, suphuu, kunuunsuu-fi kana fakkaatan kan biroo.

9. Tooftaalee Raawwii

Tajaajilli lammummaa tooftaalee armaan gadiitiin kan kenamu ta'a:

- 1) Gurmaa'insa sirna Gadaatti fayyadamuun hawaasa naannichaa ijaaruun gahee hojii sirnicha keessatti qabu akka bahatu taasisuu;
- 2) Tajaajila lammummaa kennuun dirqama lammummaa ta'uu hawaasa hubachiisuu;
- 3) Tajaajilli lammummaa aadaa ummataa akka ta'uuf sirna barnootaa sadarkaa tokkoffaa hanga dhaabbilee barnoota ol'aanaa kessatti hammachiisuu;
- 4) Namoota kenna tajaajila lammummaatiin fakkeenyummaa gaarii qaban haala walfakkaataa ta'een sagantaa beekamtii, badhaasaa fi sirna wabii naageenyummaa diriirsuun hojii irra oolchuu;
- 5) Dhalattoonni naannichaa biyya alaa fi naannolee adda addaa keessa jiraatan kenna tajaajila lammummaa naannichaa keessatti gaggeeffamu irratti akka hirmaatan sirna dandeessisu diriirsuun hojii irra oolchuu;
- 6) Manni Maree sadarkaan jiruu fi qaamoleen kenna tajaajila lammummaa qindeessan hojii deeggarsaa fi hordoffii raawwachuu, raawwii gamaaggamuu fi bakka hanqinni jirutti tarkaanfii sirreeffamaa fudhachaa deemuu;
- 7) Sirna qabiinsa ragaa fi odeeffannoo diriirsuun kan raawwatu mu ta'a. Raawwiin isaa Dambii bahuun kan murtaa'u ta'a.

- ፲፭) ጥናትና ምርምር ማካሄድ፤ እና
 ፲፮) መሠረተ ልማቶች መገንባት፤ መጠገን፤ መንከባከብ እና የመሳሰሉ ሌሎች ተግባራት፡፡

፩. የአፈጻጸም ሥልጣኖች

- የዜግነት አገልግሎት በሚከተሉት ሥልጣኖች የሚሠጥ ይሆናል፡-
- ፩) በገዳ ሥርዓት አደረጃጀት በመጠቀም የክልሉን ማህበረሰብ በማደራጀት በሥርዓቱ ውስጥ ያለውን የሥራ ድርሻ እንዲወጣ ማድረግ፤
 - ፪) የዜግነት አገልግሎት መስጠት የዜግነት ግዴታ መሆኑን ለህብረተሰቡ ማስገንዘብ፤
 - ፫) የዜግነት አገልግሎት የህዝብ ባህል እንዲሆን ከአንደኛ ደረጃ እስከ ከፍተኛ ትምህርት ተቋማት የትምህርት ሥርዓት ውስጥ ማካተት፤
 - ፬) በዜግነት አገልግሎት መስጠት መልካም ተምሳሌትነት ላላቸው ሰዎች ወጥነት ባለው ሁኔታ የዕውቅና፣ የሽልማትና የደህንነት ዋስትና ሥርዓት በመዘርጋት ሥራ ላይ ማዋል፤
 - ፭) በውጭ ሀገርና በተለያዩ ክልሎች የሚኖሩ የክልሉ ተወላጆች በክልሉ ውስጥ በሚካሄደው የዜግነት አገልግሎት አሰጣጥ ተግባር ላይ መሳተፍ የሚችሉበትን ሥርዓት በመዘርጋት ሥራ ላይ ማዋል፤
 - ፮) በየደረጃው ያለው ምክር ቤትና የዜግነት አገልግሎት አሰጣጥን የሚያስተባብሩ አካላት የድጋፍና ክትትል ሥራ ማከናወን፤ አፈጻጸሙን መገምገምና ጉድለት ባለበት ሥፍራም የማስተካከያ እርምጃ እየወሰዱ መሄድ፤
 - ፯) የማስረጃና መረጃ አያያዝ ሥርዓት የመዘርጋት ተግባር የሚፈጸም ይሆናል፡፡ አፈጻጸሙ በሚወጣው ደንብ የሚወሰን ይሆናል፡፡

- 15) Undertaking studies and research; or
 16) Construction, maintenance and conservation of infrastructure developments and other similar activities.

9. Enforcement Mechanisms

Citizenship service shall be provided in the following Mechanisms:

- 1) Organizing the society of the region using the structure of the Geda system and thereby enabling it discharge its duties in such system;
- 2) Creating the awareness of the society that providing citizenship service is a citizenship duty;
- 3) Incorporating the concept of citizenship service from the primary to higher education curriculum to enable it become the culture of the people;
- 4) Establishing and implementing a uniform recognition, award program and guarantee procedures for the persons who are best models in citizenship service provision;
- 5) Establishing and implementing a system that enable the nationalities of the region residing in foreign countries and in different regions to take part on the citizenship service provision conducted in the region;
- 6) Making the council at each hierarchy and the bodies coordinating the citizenship service provision perform support and follow up activities, reviewing the performances and take corrective action where there occur shortcomings;
- 7) Establishing evidence and information management system. Its implementation shall be determined by the regulation to be issued.

Kutaa Sadi **Mirgaa fi Dirqama Tajaajila Kennaa**

10. Mirga Tajaajila Kennaa
Namni kenna tajaajila lammummaa irratti hirmaatu kamiiyyuu mirgoota armaan gadii ni qabaata:

- 1) Carraa hojii uumamu, dorgommiiwwan adda addaa fi tajaajiloota biroo mootummaan kennaman keessatti deeggarsa dabalataa argachuu;
- 2) Tajaajila liqii fi deeggarsa adda addaa mootummaan kennamu keessatti deeggarsa dabalataa argachuu;
- 3) Akkaataa ulaagaa fi hojimaata diriiruutiin tajaajila lammummaa kenneef beekamtii fi waraqaa ragaa argachuu;
- 4) Tajaajila lammummaa kennaa osoo jiru miidhaan yoo irra gahe dhaabbata fayyaa mootummaa keessatti tajaajila yaa-laa bilisaan argachuu; fi
- 5) Sirna diriiru irratti hundaa'uun onnachiiftuuwwan garaagaraa argachuu. Haalli raawwii isaa Dambii bahuun kan murtaa'u ta'a.

11. Dirqama Tajaajila Kennaa

Namni kenna tajaajila lammummaa irratti hirmaatu dirqama armaan gadii ni qabaata:

- 1) Akkaataa sirna diriiree fi karoora qabameetiin kenna tajaajila lammummaa qaamaan argamee bilisaan raawwachuu;
- 2) Karoora kenna tajaajila lammummaa qopheeffachuun tajaajila kennuu fi raawwii isaa gabaasa qaama dhimmi ilaaluuf dhiyeessuu;

ክፍል ሦስት

የአገልግሎት ሠጪ መብትና ግዴታ

፲. የአገልግሎት ሠጪው መብት

- በዜግነት አገልግሎት አሰጣጥ ላይ የሚሳተፍ ማንኛውም ሰው የሚከተሉት መብቶች ይኖረዋል፡-
- ሐ) በሚፈጠሩ የሥራ ዕድሎች፣ በተለያዩ ውድድሮችና ሌሎች በመንግሥት በሚሰጡ አገልግሎቶች ውስጥ ተጨማሪ ድጋፍ የማግኘት፤
 - ከ) በመንግስት በሚሰጥ የብድር አገልግሎትና የተለያዩ ድጋፎች ውስጥ የተለየ ድጋፍ የማግኘት፤
 - ተ) በሚዘረጋው መስፈርትና አሰራር መሰረት ለሰጠው የዜግነት አገልግሎት ዕውቅና እና የምስክር ወረቀት የማግኘት፤
 - ሀ) የዜግነት አገልግሎት እየሰጠ ሳለ ጉዳት ከደረሰበት በመንግስት የጤና ተቋም ውስጥ በነጻ የህክምና አገልግሎት የማግኘት፤ እና
 - ሐ) በሚዘረጋው ሥርዓት ላይ በመመስረት የተለያዩ ማበረታቻዎችን የማግኘት፤ አፈጻጸሙ በሚወጣው ደንብ የሚወሰን ይሆናል፡፡

፲፩. የአገልግሎት ሰጪው ግዴታ

- በዜግነት አገልግሎት አሰጣጥ ላይ የሚሳተፍ ማንኛውም ሰው የሚከተሉት ግዴታዎች ይኖረዋል፡-
- ሐ) በተዘረጋው ሥርዓትና በተያዘው ዕቅድ መሰረት የዜግነት አገልግሎት አሰጣጥ ተግባርን በአካል በመገኘት ያለ ክፍያ መፈጸም፤
 - ከ) የዜግነት አገልግሎት አሰጣጥ ዕቅድ በማዘጋጀት አገልግሎት መስጠትና አፈጻጸሙን ለሚመለከተው አካል ሪፖርት ማቅረብ፤

Part Three

Rights and Obligations of the Service Provider

10. Rights of the Service Provider
Any person who takes part on citizenship service provision shall have the following rights:

- 1) To get affirmative support in the job opportunities, various competitions and other services provided by the government;
- 2) To get affirmative support in the loan services and various assistances provided by the government;
- 3) To acquire recognition and a certificate for the citizenship service he provided in accordance with the established criteria and working system;
- 4) To acquire free health services in government health institutions in case he suffer injury while providing citizenship services;
- 5) To acquire various incentives based on the system to be established. Its implementation shall be determined by the regulation to be issued.

11. Obligations of the Service Provider

Any person who takes part on citizenship service provision shall have the following obligations:

- 1) To provide citizenship service without payment by appearing in person in accordance with the established system and the plan fixed;
- 2) To prepare citizenship service provision plan and provide such service and submit its performance report to the concerned body;

- 3) Sababa dhibee yookiin humnaa oliitiin sagantaa kenna tajaajila lammummaa irratti hirmaachuu kan hin dandeenye yoo ta'e, dursee qaama ilaallatu beeksisuu;
- 4) Kenna tajaajila lammummaatiin walqabatee leenjii kennamu irratti hirmaachuu;
- 5) Qajeelfamoota ittisa balaa qindeessitoota irraa kennamuuf kabajuu;
- 6) Tajaajilli kennu haala qabeenya, namaa fi naannoo irratti miidhaa hin geessisneen raawwachuu;
- 7) Kenna tajaajilaa naamusa olaanaa raawwachuu;
- 8) Kenna tajaajila lammummaa akkaataa seeraa fi amala hojichaatiin raawwachuu; fi
- 9) Of eeggannoo hojichi barbaadu taasisuu. Haalli raawwii isaa Dambii bahuun kan murtaa'u ta'a.

Kutaa Afur

Gurmaa'insaa fi Gahee Qaamolee Deeggarsaa fi Hordoffii

12. Hundeeffama Mana Maree Kenna Tajaajila lammummaa

- 1) Manni Maree kenna tajaajila lammummaa kanaan booda "Mana Maree" jedhamee kan waamamu qaama kenna tajaajila lammummaa olaantummaan qindeessu ta'ee, sadarkaa Naannoo, Godinaa, Aanaa yookiin Magaalaa fi Gandaatti Labsii kanaan hundeeffamee jira.
- 2) Itti waamamni Mana Maree sadarkaa Naannoo Pirezidaantii Naannichaaf ta'a.
- 3) Itti waamamni Mana Maree sadarkaa Godinaa, Aanaa fi Ganda walduraa duubaan Bulchaa Godinaa, Aanaa fi Gandaatiif ta'a.
- 4) Itti waamamni Mana Maree Magaalaa Kantiibaa Magaaliichaaf ta'a.

- ፫) በህመም ወይም ከአቅም በላይ በሆነ ምክንያት በዜግነት አገልግሎት አሰጣጥ ፕሮግራም ላይ መሳተፍ የማይችል ከሆነ አስቀድሞ ለሚመለከተው አካል ማሳወቅ፤
- ፬) ከዜግነት አገልግሎት አሰጣጥ ጋር ተያይዞ በሚሰጥ ሥልጠና ላይ መሳተፍ፤
- ፭) ከአስተባባሪዎች የሚሰጠውን የአደጋ መከላከል መመሪያዎችን ማክበር፤
- ፮) የሚሰጠውን አገልግሎት በንብረት፣ በሰውና አካባቢ ላይ ጉዳት በማያደርስበት ሁኔታ መፈጸም፤
- ፯) የአገልግሎት አሰጣጡን በከፍተኛ ሥነ ምግባር መፈጸም፤
- ፰) የዜግነት አገልግሎት አሰጣጥ ተግባርን በሕግና በሥራው ባህሪ መሠረት መፈጸም፤
- ፱) ሥራው የሚፈልገውን ጥንቃቄ ማድረግ፤ አፈፃፀሙ በሚወጣው ደንብ የሚወሰን ይሆናል፡፡

ክፍል አራት

የድጋፍ ክትትል አካላት አደረጃጀትና ተግባር

፲፪. የዜግነት አገልግሎት አሰጣጥ ምክር ቤት መመሥረት

- ፩) የዜግነት አገልግሎት አሰጣጥ ምክር ቤት ከዚህ በኋላ “ምክር ቤት ተብሎ የሚጠራ የዜግነት አገልግሎት አሰጣጥ ተግባርን በበላይነት የሚያስተባብር አካል ሆኖ በክልል፣ በዞን፣ በወረዳ ወይም በከተማ እና በቀበሌ ደረጃ በዚህ ደንብ ተመስርቷል፤
- ፪) የክልል ደረጃ ምክር ቤት ተጠሪነት ለክልሉ ፕሬዝዳንት ይሆናል፤
- ፫) የዞን፣ የወረዳና የቀበሌ ደረጃ ምክር ቤት ተጠሪነት እንደ ቅደም ተከተላቸው ለዞን፣ ለወረዳና ለቀበሌ አስተዳዳሪ ይሆናል፤
- ፬) የከተማ ምክር ቤት ተጠሪነት ለከተማው ከንቲባ ይሆናል፡፡

- 3) To notify in advance to the concerned body if unable to take part on the citizenship service provision due to sickness or force majeure;
- 4) To take part on training provided in connection with citizenship service provision;
- 5) To respect the disaster prevention directions given to him from the coordinators;
- 6) To perform the service he provides in a way that it does not cause injury on the properties, human beings and environment;
- 7) To provide the service in a strict discipline;
- 8) To accomplish the service provision in accordance with the law and character of such activity;
- 9) To make precaution that the activity requires. Its implementation shall be determined by the regulation to be issued.

Part Four

Organization and Duties of Support and Monitoring Bodies

12. Establishment of Citizenship Service Provision Council

- 1) The citizenship service provision council hereinafter called “Council” is established as chief coordinating body of the citizenship service provision at the regional, zonal, district or city administration and kebele levels by this proclamation;
- 2) The regional level council shall be accountable to the president of the region;
- 3) The zonal, district and kebele level council shall be accountable to the administrator of the zone, district and the kebele respectively;
- 4) The accountability of the city council shall be to the mayor of the city.

13. Miseensotaa fi Walitti Qabaa Mana Maree Sadarkaan Jiranii

- 1) Miseensonni Mana Maree sadarkaan jiranii afyaa'ota, pirezidaantota manneen murtii, hooggantoota manneen hojii mootummaa, jaarsolii biyyaa, abbootii gadaa fi haad-holii siinqee, ispoorteessitoota, bakka bu'oota miidiyaalee, artistootaa, pirezidaantota Yuni-versiitii, barattoota, hayyoota, abbootii qabeenyaa, abbootii amantaa, qaamolee nageenyaa, bakka bu'oota hojjettoota mootummaa, bakka bu'oota hojjettoota dhaabbilee dhuunfaa fi qaamolee biroo roggummaa qaban ta'u.
- 2) Keewwata kana Keewwata Xiqqaa 1 jalatti kan tumame akkuma jirutti ta'ee, baay'in-ni miseensota Mana Marichaa akkaataa haala qabatamaa sadarkaa Manni Marichaa itti argamuutiin Walitti Qabaad-haan kan murtaa'u ta'a.
- 3) Walitti Qabaan Mana Maree sadarkaa Naannoo Pirezidaantii Naannichaa ta'a.
- 4) Walitti Qabaan Mana Maree sadarkaa Godinaa, Aanaa fi Gandaa walduraa duubaan Bulchaa Godinaa, Aanaa fi Gandaa ta'a.
- 5) Walitti Qabaan Mana Maree Magaalaa Kantiibaa Magaalichaa ta'a.

14. Aangoo fi Hojii Mana Maree

- Manni Maree sadarkaan jiru aangoo fi hojii armaan gadii ni qabaata:
- 1) Kenna tajaajila lammummaa ilaalchisee yaada imaammataa ni burqisiisa; yammuu mirkanaa'u akka hojii irra oolu ni taasisa;
 - 2) Kenna tajaajila lammummaa ol'aantummaan ni hordofa; ni to'ata;

፲፫. በየደረጃው ያሉ ምክር ቤቶች አባላትና ሰብሳቢ

- ፩) በየደረጃው ያሉ ምክር ቤቶች አባላት፡- አፈ-ጉባኤዎች፣ የፍርድ ቤት ፕሬዝዳንቶች፣ የመንግስት መሥሪያ ቤቶች ሀላፊዎች፣ የሀገር ሽማግሌዎች፣ አባ ገዳዎችና ሃደ ሲንቂዎች፣ ስፖርተኞች፣ የሚዲያ ተወካዮች፣ አርቲስቶች፣ የዩኒቨርሲቲ ፕሬዝዳንቶች፣ ተማሪዎች፣ ምሁራን፣ ባለሀብቶች፣ የዕምነት አባቶች፣ የጸጥታ አካላት፣ የመንግሥት ሠራተኞች ተወካዮች፣ የግል ድርጅቶች ተወካዮች እና ሌሎች ጉዳዩ የሚመለከታቸው አካላት ይሆናሉ፡፡
- ፪) በዚህ አንቀጽ ንዑስ አንቀጽ ፩ ሥር የተደነገገው እንደተጠበቀ ሆኖ፣ የምክር ቤቱ አባላት ብዛት ምክር ቤቱ እንደሚገኝበት ተጨባጭ ሁኔታ በሰብሳቢው የሚወሰን ይሆናል፡፡
- ፫) የክልል ደረጃ ምክር ቤት ሰብሳቢ የክልሉ ፕሬዝዳንት ይሆናል፡፡
- ፬) የዞን፣ የወረዳና የቀበሌ ደረጃ ምክር ቤት ሰብሳቢ እንደ ቅደም ተከተላቸው የዞን፣ የወረዳና የቀበሌ አስተዳዳሪ ይሆናል፤
- ፭) የከተማ ምክር ቤት ሰብሳቢ የከተማው ከንቲባ ይሆናል፡፡

፲፬. የምክር ቤቱ ሥልጣንና ተግባር

- በየደረጃው ያለ ምክር ቤት የሚከተሉት ሥልጣንና ተግባራት ይኖረዋል፡-
- ፩) የዜግነት አገልግሎት አሰጣጥ ተግባርን አስመልክቶ የፖሊሲ ሀሳብ ያመነጫል፤ ሲጸድቅም ሥራ ላይ እንዲውል ያደርጋል፤
 - ፪) የዜግነት አገልግሎት አሰጣጥ ተግባርን በበላይነት ይከታተላል፤ ይቆጣጠራል፤

13. Members and Chairperson of the Council at each Hierarchy

- 1) Members of the hierarchical level councils shall be: speakers of house, presidents of courts, heads of government offices, community elders, Abba Gedas and Hadha Sinques, sportsmen, media representatives, artists, university presidents, students, elites, investors, religious leaders, security bodies, representatives of civil servants, representatives of non-governmental organizations and other pertinent bodies;
- 2) Without prejudice to the provision under sub article 1 of this article, the number of members of the council shall be determined by the chairperson depending on the actual situation of the level in which the council is found;
- 3) Chairperson of the council at the regional level shall be president of the region;
- 4) Chairperson of the council at the zonal, district and kebele levels shall be the administrator of the zone, district and the kebele respectively;
- 5) Chairperson of the city council shall be the mayor of the city.

14. Power and Duties of the Council
Council of each hierarchy shall have the following power and duties:

- 1) Initiate policy idea regarding citizenship service provision and cause to be implemented up on its approval;
- 2) Oversee and control the citizenship service provision;

- 3) Karoora kenna tajaajila lammummaa ni raggaasisa; akka hojii irra oolu ni taasisa;
- 4) Raawwii hojii qaamolee kenna tajaajilaa lammummaa qindeessanii fi raawwatanii yeroo yeroon ni gamaaggama; kallattii ni kaa'a;
- 5) Hirmaattota kenna tajaajila lammummaa gosoota hojiitin akka ijaaraman kallattii ni kaa'a; akka ijaaraman ni taasisa; ragaan isaanii qindaa'ee akka qabatamu ni taasisa;
- 6) Qindeessitoota kenna tajaajila lammummaa ni deeggara; ni hordofa; ni to'ata; ni jajjabeessa.

15. Sirna Walgahii Mana Maree Sadarkaan jiranii

- 1) Manni Marichaa walgahii idilee waggaatti yeroo lama kan qabaatu ta'ee, akkaataa barbaachisummaa isaatti walgahii ariifachiisaa gaggeessuu ni danda'a.
- 2) Miseensota Mana Marichaa keessaa walakkaa ol yoo argaman walgahiin guutuu ta'a.
- 3) Murtiin Mana Marichaa sagalee caalmaan kan darbu ta'ee, sagaleen walqixa yoo ta'e yaadni Walitti Qabaan deeggarama murtii Mana Marichaa ta'a.
- 4) Keewwata kana Keewwata Xiqqaa 1-3 jalatti kan tumame akkuma eegametti ta'ee, Manni Marichaa hojimaata sirna walgahii isaa baafachuu ni danda'a.

16. Qindeessitoota Kenna Tajaajila Lammummaa

Qindeessitoonni kenna tajaajila lammummaa qaamolee mootummaa, dhaabbilee amantaa, dhaabbilee aadaa, waldaalee hawaasaa fi gurmaa'insa kanaan walfakkaatan biroo ta'uu ni danda'a.

- ፫) የዜግነት አገልግሎት አሰጣጥ ዕቅድ ያጸድቃል፤ ሥራ ላይ እንዲውል ያደርጋል፤
- ፬) የዜግነት አገልግሎት አሰጣጥ የሚያስተባብሩና የሚፈጽሙ አካላት የሥራ አፈጻጸም በየጊዜው ይገመግማል፤ አቅጣጫ ያስቀምጣል፤
- ፭) የዜግነት አገልግሎት አሰጣጥ ተግባር ተሳታፊዎች በሥራ ዓይነት እንዲደራጁ አቅጣጫ ያስቀምጣል፤ እንዲደራጁም ያደርጋል፤ ማስረጃዎቻቸው ተደራጅቶ እንዲያዝ ያደርጋል፤
- ፮) የዜግነት አገልግሎት አሰጣጥ ተግባር አስተባባሪዎችን ይደግፋል፤ ይከታተላል፤ ይቆጣጠራል፤ ያበረታታል፡፡

፲፭. በየደረጃው ያሉ ምክር ቤት የሥብሰባ ሥነ-ሥርዓት

- ፩) ምክር ቤቱ በዓመት ሁለት ጊዜ መደበኛ የሥብሰባ የሚኖረው ሆኖ፤ እንዳስፈላጊነቱ አስቸኳይ የሥብሰባ ሊያካሄድ ይችላል፤
- ፪) ከምክር ቤቱ አላት ከግማሽ በላይ የሚሆኑት ከተገኙ ምልዓተ ጉባኤው የተሟላ ይሆናል፤
- ፫) የምክር ቤቱ ውሳኔ በድምጽ ብልጫ የሚተላለፍ ሆኖ፤ ድምጽ እኩል ከሆነ በሰብሰቢው የተደገፈው ሐሳብ የምክር ቤቱ ውሳኔ ይሆናል፤
- ፬) በዚህ አንቀጽ ንዑስ አንቀጽ ፩-፫ ሥር የተደነገገው እንደተጠበቀ ሆኖ፤ ምክር ቤቱ የራሱን የሥብሰባ ሥነ-ሥርዓት አሰራር ሊያወጣ ይችላል፡፡

፲፮. የዜግነት አገልግሎት አሰጣጥ አስተባባሪዎች

የዜግነት አገልግሎት አሰጣጥ ተግባር አስተባባሪዎች የመንግሥት አካላት፣ የሀይማኖት ተቋማት፣ የባህል ተቋማት፣ የሲቪክ ማህበራትና ሌሎች መሰል አደረጃጀቶች ሊሆኑ ይችላሉ፡፡

- 3) Approve the citizenship service provision plan and cause same to be implemented;
- 4) Review the work performances of the citizenship service provision coordinating and performing bodies from time to time and set directions;
- 5) Put directions for the participants of the citizenship service provision to be organized in types of activities; cause them to be organized; cause their data or evidences to be compiled and kept properly;
- 6) Support; follow up; control and encourage the citizenship service provision coordinators.

15. Meeting Procedures of the Council at each Hierarchy

- 1) The council shall have regular meeting twice in a year; and may held urgent meeting as deemed necessary;
- 2) The meeting shall be quorum where more than half of members of the council are present;
- 3) Decision of the council shall be passed by the majority vote; and the chairperson shall have casting vote in case of tie;
- 4) Without prejudice to the provisions under sub articles (1-3) of this article, the council may issue its own rule of meeting.

16. Coordinators of Citizenship Service Provision

Coordinators of citizenship service provision may be government organs, religious organizations, cultural organizations, civic associations and other similar organizations.

17. Gahee Qindeessitoota Kenna Tajaajila Lammummaa

Qaamni kenna tajaajila lammummaa qindeessu hojiiwwan armaan gadii ni raawwata:

- 1) Karooraa fi sagantaa kenna tajaajila lammummaa ni qopheessa; hawaasni gahee lammummaa akka bahu ni kakaasa; waamicha ni taasisa; tajaajila kennamu ni qindeessa;
- 2) Akkaataa barbaachisummaa isaatti meeshaalee fi haalota kenna tajaajilaatiif barbaachisu ni mijeessa; akka mijaa'u ni taasisa;
- 3) Amala kenna tajaajilaa irratti hundaa'uun haala hojichi itti hojjetamuu fi of eeggannoo taasifamuu qabu irratti tajaajila kenitootaaf hubannoo ni kenna;
- 4) Yeroo tajaajilli lammummaa kennamu rakkoon yoo qunname qaama dhimmi ilaalu waliin furmaata ni kenna;
- 5) Raawwii kenniinsa tajaajilaa keessatti hirmaattota irratti miidhaan yookiin balaan yoo gahe hatattamaan tajaajila yaa'laa akka argatan ni taasisa;
- 6) Raawwii kenna tajaajilichaa fi hirmaannaa taasifame ragaa ni qindeessa; ni qabata; qaama dhimmi ilaallatuuf gabaasa ni dhiyeessa.

18. Hojiiwwan Qaamolee Mootummaatiin Raawwataman

Qaamni mootummaa naannichaa sadarkaan jiru kamiiyyuu hojiiwwan armaan gadii ni raawwata:

- 1) Aadaan bilisaan tajaajila lammummaa kennuu akka dagaagu hojjetoota mana hojichaatiif hubannoo ni uuma;
- 2) Karooraa hojii kenna tajaajila lammummaa qopheessuun qaama dhimmi ilaallatuuf ni dhiyeessa;

፲፯. የዜግነት አገልግሎት አሰጣጥ አስተባባሪዎች ተግባር

የዜግነት አገልግሎት አሰጣጥ ተግባር የሚያስተባብር አካል የሚከተሉትን ተግባራት ያከናውናል፡-

- ሀ) የዜግነት አገልግሎት አሰጣጥ ፅቅድና ፕሮግራም ያዘጋጃል፤ ሕብረተሰቡ የዜግነት ድርሻውን እንዲወጣ ያነሳሳል፤ ጥሪ ያደርጋል፤ የሚሰጠውን አገልግሎት ያስተባብራል፤
- ለ) እንዳስፈላጊነቱ ለአገልግሎት አሰጣጥ የሚያስፈልጉ መሳሪያዎችና ሁኔታዎችን ያመቻቻል፤ እንዲመቻች ያደርጋል፤
- ሐ) በአገልግሎት አሰጣጡ ባህሪ ላይ በመመሥረት ሥራው የሚሰራበትን ሁኔታና ሊደረግ የሚገባውን ጥንቃቄ አስመልክቶ ለአገልግሎት ሰጪዎች ግንዛቤ ይሰጣል፤
- ከ) የዜግነት አገልግሎት በሚሰጥበት ጊዜ ችግር ካጋጠመ ጉዳዩ ከሚመለከተው አካል ጋር በመሆን መፍትሔ ይሰጣል፤
- ተ) በአገልግሎት አሰጣጥ ሂደት ውስጥ በተሳታፊዎች ላይ ጉዳት ወይም አደጋ ከደረሰ በአስቸኳይ የህክምና አገልግሎት እንዲያገኙ ያደርጋል፤
- ሀ) የአገልግሎቱን አሰጣጥና የተደረገውን ተሳትፎ አስመልክቶ ማስረጃዎችን ያቀናጃል፤ ይይዛል፤ ጉዳዩ ለሚመለከተው አካል ሪፖርት ያቀርባል፡፡

፲፰. በመንግሥት አካላት የሚፈጸሙ ተግባራት

በየደረጃው ያለ ማንኛውም የመንግሥት አካል የሚከተሉትን ተግባራት ይፈጽማል፡

- ሀ) ያለክፍያ የዜግነት አገልግሎት የመስጠት ባህል እንዲዳብር ለመሥሪያ ቤቱ ሠራተኞች ግንዛቤ ይፈጥራል፤
- ለ) የዜግነት አገልግሎት አሰጣጥ ሥራ ፅቅድ በማዘጋጀት ለሚመለከተው አካል ያቀርባል፤

17. Duties of Citizenship Service Provision Coordinators

A body coordinating citizenship service provision shall perform the following duties:

- 1) Prepare the plan and program of citizenship service provision; mobilize the society to discharge its citizenship duty; call them; coordinate the service provided;
- 2) Facilitate or cause to be facilitated the materials and conditions required for the service provision as found necessary;
- 3) Raise awareness of service providers as to how the activity be performed and the precaution to be taken depending on the characteristics of the service provision;
- 4) Resolve the problem that may be faced in the course of providing citizenship service in collaboration with the concerned body;
- 5) Cause the victims get medical services immediately if injury or accident is caused on the participants in the course of service provision;
- 6) Organize data regarding the performance of the service provision and the participation contributed; record and present its report to the concerned body.

18. Duties of the Government Organs

Any government organ of each hierarchy shall perform the following duties:

- 1) Create awareness to the workers of their respective offices for the enhancement of the culture of citizenship service provision without payment;
- 2) Prepare citizenship service provision plan and submit to the concerned body;

- 3) Hojjettoota mana hojichaa kenna tajaajila lammummaa irratti akka hirmaatan ni taasisa;
- 4) Raawwii kenna tajaajila lammummaa ilaalchisee qaama dhimmi ilaaluuf gabaasa ni dhiyeessa.

Kutaa Shan

Tumaalee Adda Addaa

19. **Qaama Kenna Tajaajila Lammummaa Raawwachiisu**
Biiron Maallaqaa fi Walta'iinsa Diinagdee Oromiyaa fi caasaan isaa sadarkaan jiru hojiiwan armaan gadii ni raawwata:
 - 1) Karoorra kenna tajaajila lammummaa qindeessuun Mana Mareetiif ni dhiyeessa; yammuu mirkanaa'u hojii irra ni oolcha; hojii irra akka oolu ni taasisa;
 - 2) Gabaasa raawwii kenna tajaajila lammummaa qindeessuun Mana Mareetiif ni dhiyeessa;
 - 3) Tajaajila lammummaa kenname tilmaama isaa maallaqaan ni kaa'a;
 - 4) Namoota kenna tajaajilaa lammummaa irratti hirmaatanii fi tajaajila kennan ilaalchisee ragaa qindeessee ni qabata; qaama dhimmi ilaaluuf gabaasa ni dhiyeessa;
 - 5) Sirnaa fi hojimaata kenna tajaajila lammummaa qopheessuun Mana Mareetiif ni dhiyeessa; yammuu mirkanaa'u hojii irra ni oolcha; hojii irra akka oolu ni taasisa;
 - 6) Milkaa'ina kenna tajaajila lammummaatiif qaamolee biroo waliin qindoominaan ni hojjeta.

20. Dirqama Deeggarsa Kennuu

Namni yookiin qaamni kamiiyyuu raawwii Labsii kanaatiif deeggarsa kennuuf dirqama qaba.

- ፫) የመሥሪያ ቤቱ ሠራተኞች በዜግነት አገልግሎት አሰጣጥ ተግባር ላይ እንዲሳተፉ ያደርጋል፤
- ፬) የዜግነት አገልግሎት አሰጣጥ የሥራ አፈጻጸም በተመለከተ ለሚመለከተው አካል ሪፖርት ያቀርባል፡፡

ክፍል አምስት

ልዩ ልዩ ድንጋጌዎች

- ፲፱. የዜግነት አገልግሎት አሰጣጥን የሚያስፈጽም አካል
የኦሮሚያ የገንዘብና ኢኮኖሚ ትብብር ቢሮና በየደረጃው ያለው መዋቅር የሚከተሉትን ተግባራት ይፈጽማል፡-
 - ፩) የዜግነት አገልግሎት አሰጣጥ ዕቅድ በማቀናጀት ለምክር ቤቱ ያቀርባል፤ ሲጸድቅም ሥራ ላይ ያውላል፤ ሥራ ላይ እንዲውል ያደርጋል፤
 - ፪) የዜግነት አገልግሎት አሰጣጥ የሥራ አፈጻጸም ሪፖርት በማቀናጀት ለምክር ቤቱ ያቀርባል፤
 - ፫) የተሠጠውን የዜግነት አገልግሎት ግምቱን በገንዘብ መልክ ያስቀምጣል፤
 - ፬) በዜግነት አገልግሎት አሰጣጥ ተግባር ላይ የተሳተፉ ሰዎችና የሠጡትን አገልግሎት አስመልክቶ ማስረጃዎችን አቀናጅቶ ይይዛል፤ ለሚመለከተው አካል ሪፖርት ያቀርባል፤
 - ፭) የዜግነት አገልግሎት አሰጣጥ ሥርዓትና አሰራር በማዘጋጀት ለምክር ቤት ያቀርባል፤ ሲጸድቅም ሥራ ላይ ያውላል፤ ሥራ ላይ እንዲውል ያደርጋል፤
 - ፮) በዜግነት አገልግሎት አሰጣጥ ተግባር መሳካት ከሌሎች አካላት ጋር በቅንጅት ይሠራል፡፡

፳. ድጋፍ የማድረግ ግዴታ

ማንኛውም ሰው ወይም አካል ለዚህ አዋጅ አፈጻጸም ድጋፍ የማድረግ ግዴታ አለበት፡፡

- 3) Cause the office staffs to take part on the citizenship service provision activity;
- 4) Deliver citizenship service provision performance report to the concerned body.

Part Five

Miscellaneous Provisions

19. Citizenship Service Provision Enforcing Body

Oromia Finance and Economic Cooperation Bureau and its structures at each hierarchy shall preform the following duties:

- 1) Organize the citizenship service provision plan and submit to the Council; implement or cause same to be implemented up on its approval;
- 2) Organize the citizenship service provision performance report and submit to the Council;
- 3) Put the valuation of the citizenship service provided in terms of cash;
- 4) Organize and maintain data of the participants on the citizenship service provision and the services they provided; deliver its report to the concerned body;
- 5) Prepare the work procedure of citizenship service provision and submit to the Council; implement or cause same to be implemented upon its approval;
- 6) Work in collaboration with other bodies for the attainment of the citizenship service provision activity.

20. Duty to Cooperate

Any person or body shall have a duty to give support for the implementation of this Proclamation.

21. Aangoo Dambii fi Qajeelfama Baasuu

Labsii kana hojii irra oolchuuf Manni Maree Bulchiinsa Mootummaa Naannichaa Dambii fi Qajeelfama baasuu ni danda'a.

22. Seerota Raawwatiinsa Hin Qabaanne

Labsiin, Dambiin, Qajeelfamnii fi barmaatiileen hojii Labsii kanaan walfaalleessan kamiyyuu dhimmoota Labsii kanaan hammataman irratti raawwatiinsa hin qabaatan.

23. Guyyaa Labsichi Hojiirra Itti Oolu

Labsiin kun guyyaa Caffeedhaan ragga'e irraa eegalee hojii irra kan oolu ta'a.

Finfinnee,

Adoolessa 8 Bara 2011

Shimallis Abdiisaa

Pirezidaantii Itti Aanaa Mootummaa Naannoo Oromiyaa

፳፩. ደንብና መመሪያ የማውጣት ሥልጣን

የክልሉ አስተዳደር ምክር ቤት ይህን አዋጅ ሥራ ላይ ለማዋል ደንብና መመሪያ ሊያወጣ ይችላል።

፳፪. ተፈጻሚነት የማይኖራቸው ህጎች

ከዚህ አዋጅ ጋር የሚቃረን ማንኛውም አዋጅ፣ ደንብ፣ መመሪያና ልማዳዊ አሰራር በዚህ አዋጅ ውስጥ በተካተቱት ጉዳዮች ላይ ተፈጻሚነት አይኖራቸውም።

፳፫. አዋጁ ሥራ ላይ የሚውልበት ቀን

ይህ አዋጅ በጨፌ ከጸደቀበት ቀን ጀምሮ ሥራ ላይ የሚውል ይሆናል።

ፊንፊኔ

ሐምሌ ፳ ቀን ፪ሺ፲፩ ዓ.ም

ሽመልስ አብዱሣ

የኦሮሚያ ክልላዊ መንግሥት ምክትል ፕሬዝዳንት

21. Power to issue Regulation and Directive

The Regional State Administrative Council may issue Regulation and Directive to implement this Proclamation.

22. Inapplicable Laws

Any Proclamation, Regulation, Directive and Customary practices inconsistent with this Proclamation shall not be applicable to matters covered under this Proclamation.

23. Effective Date

This Proclamation shall come in to force as of the date of its approval by the Caffee.

Finfine,

July 15, 2019

Shimelis Abdisa

Vice President of Oromia Regional State